



ASIA INDIGENOUS PEOPLES PACT FOUNDATION

112 Moo 1 Tamboon Sanpranate Amphur Sansai, Chiang Mai 50210, Thailand

Tel: +66 53 343 539 Fax: +66 53343 540

Email: aippmail@aipnet.org Website: www.aippnet.org

Open Call for Ticketing Service Providers

Type of Service	International and Domestic Flight Ticketing Service
Organization	Asia Indigenous Peoples Pact (AIPP) Foundation
Address	112 Moo 1, Tambon Sanpranate, Amphur Sansai, Chiang Mai 50210, Thailand
Contact Information	Phone: +66 (0) 53 343 539, Email: ale@aippnet.org , kishor@aippnet.org
Service Validity	3 Years (2026-2028)
Application Open Date	6 January 2026
Application Closing Date	23 January 2026
Interview Date	28 January 2026
Background	<p>The Asia Indigenous Peoples Pact (AIPP) is a regional organization of Indigenous Peoples Organizations in Asia established in 1992 by Indigenous Peoples' movements. AIPP is committed to the cause of promoting and defending Indigenous Peoples' rights and human rights and also articulating and advocating for Indigenous Peoples' issues and concerns at the national, regional and global levels. For details, please visit www.aippnet.org.</p> <p>Under AIPP Procurement Policy 4.3.3. Guidelines on Selection of Travel Agency, Airlines and Route, AIPP required to review and call for bidding every three (3) years for the quotations from travel agencies. The last three years period ended in December 2025. Therefore, AIPP must now review and call for bidding the travel agency covering 2026 -2028.</p>
Service Specifications and Criteria	<ol style="list-style-type: none">Book domestic and international flights for AIPP.Provide domestic and international tickets on credit to AIPP for a maximum of 7 working days.Always provide three itinerary options from three different airlines showing complete information on ticket costs and status of reservations.Share e-tickets to AIPP Administrative staff by email and deliver hard copy and ticket invoices to AIPP office only after AIPP Administrative staff confirms the ticket.Deliver original copy of the ticket receipt to AIPP office.



ASIA INDIGENOUS PEOPLES PACT FOUNDATION

112 Moo 1 Tamboon Sanpranate Amphur Sansai, Chiang Mai 50210, Thailand

Tel: +66 53 343 539 Fax: +66 53343 540

Email: aippmail@aipnet.org Website: www.aippnet.org

	<ul style="list-style-type: none">f. Arrange for changes or cancellations of tickets in a timely manner as may be necessary, including securing reimbursements due to cancelled or re-issued tickets.g. Provide assistance required in case of sickness, injury or death of the traveler.h. Provide necessary assistance to travelers in case of lost/damage baggage.i. Arrange for the replacement or refund of lost or stolen tickets.j. Provide up-to-date information on passport and visa requirements and assist or provide services in obtaining passports and visas.k. Promptly investigate and appropriately act on any complaint from AIPP travelers
Eligibility	<ul style="list-style-type: none">a. The agency that can meet our above-mentioned specifications and criteria.b. The interested agency based in Thailand can submit a letter of interest, including agency registration to email above.c. Service offered by the agency